

## **Decisions of the Corporate Parenting Panel on Wednesday, 7 September 2016**

**These decisions are published for information in advance of the publication of the Minutes**

### **Decisions**

**4. COMPLAINTS RAISED BY LOOKED AFTER CHILDREN AND YOUNG PEOPLE**

**Resolved –**

- (1) That the contents of Document “C” be noted**
- (2) That the Deputy Director – Children’s Social Care be requested to provide the following additional information in future reports:**
  - (a) More detail on the substance of the complaints made, any learning points from the complaints and how the learning points are disseminated within the Service.**
  - (b) The numbers of exit interviews undertaken; in order to provide some context in terms of the number of compliments received.**

***ACTION: Deputy Director – Children’s Social Care***

(Jim Hopkinson – 01274 432904)

**5. WORK PLAN 2016/17**

No resolution was passed on this item.

**FROM:** Parveen Akhtar  
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